



CANCELLATION POLICY

Cancellations will be billed as follows:

Cancellation Made...	Cancellation Fee
No Shows or less than 1 hour prior to appointment	100% of scheduled service
1 hour to 24 hours prior to appointment	50% of scheduled service
More than 24 hours prior to appointment	No charge

Charges on invoices will appear as “cancellation fees”.

Please note that cancellation fees may not be reimbursable by your insurance provider. Moreover, families receiving funding from an organization are responsible to pay cancellation charges on their own as most organizations will not reimburse for these amounts.

Families need to call our reception in order to cancel their appointment. Clients who cancel their sessions frequently may lose their reserved weekly appointment time.